

August 9, 2021

Dear Antietam Broadband Edu-Net customer:

Washington County Public Schools (WCPS) is pleased to announce the return of in-person classroom instruction on **Monday, August 30, 2021**. WCPS will welcome all students grades pre-K through 12 back into the classroom with precautions in place to ensure a safe and healthy school year.

With this announcement, the WCPS-supported Edu-Net program developed in partnership with Antietam Broadband to help with emergency distance learning during the pandemic will be discontinued.

**Funding for your existing Edu-Net internet service will end on September 30, 2021. You will receive a bill you are responsible for if you do not cancel your internet service before September 30, 2021.**

**To continue with Antietam Broadband internet service in your home:**

After September 30<sup>th</sup>, current Edu-Net customers with students still enrolled in WCPS have several options:

- √ **Maintain existing service at the current rate through January 31, 2022.**
  - You will be responsible for paying the monthly bill and all equipment. Internet billing will automatically begin effective on your next Antietam billing cycle.
    - Internet service at 25Mbps/3Mbps for \$20/month, which includes a Wi-Fi modem.
    - Internet service at 100Mbps/10Mbps for \$40/month, which includes a Wi-Fi modem.
  - If you elect this option, you will be contacted prior to January 31<sup>st</sup> to update you on your further options and pricing.
  
- √ **Qualified WCPS families who choose to disconnect the Edu-Net program may apply for internet assistance directly to the FCC Emergency Broadband Benefit program (EBB):**
  - This program provides a **temporary discount** on monthly broadband bills for qualified low-income households.
  - The program will end when the funding ceases, or six months after the Department of Health and Human Services declares an end to the COVID-19 health emergency, whichever is sooner.
    - If your household is eligible, you can receive:
      - Up to a \$50/month discount on your broadband service and associated equipment rentals.
      - Applicants can apply to the FCC Emergency Broadband Benefit program (EBB) <https://getemergencybroadband.org/>.
      - Antietam Broadband is a qualified provider in the program and offers Internet service at 50 Mbps/5Mbps for \$49.95/month.
  
- √ **If you would like to continue your internet at higher speeds or for other services, contact Antietam Broadband at 301-797-5000 to select an internet package that's right for your family.**

**To disconnect/change internet service in your home:**

- Contact Antietam Broadband's Customer Service department prior to September 30<sup>th</sup> at 301-797-5000 to schedule your withdrawal from the program or to change your service.
- When calling, please indicate if you are discontinuing all services for internet, have enrolled and been approved to the FCC's EBB program, or would like to alter your current services to higher speeds or additional services.
- Antietam Broadband's customer service will discuss all options with you and schedule any needed work. They will also inform you of how and when all equipment must be returned to avoid additional charges to you.

*If you have additional questions regarding internet service, please contact Antietam Broadband at 301-797-5000 Monday – Friday from 8:00 a.m. – 7:00 p.m., Saturday 8:00 a.m. – 5:00 p.m.*

WCPS and Antietam Broadband were pleased to support students with this partnership during distance learning. We look forward to a safe and productive in-person school year.

Sincerely,

Washington County Public Schools

Antietam Broadband